



## Peace of Mind Value Review

Remember the "Peace of Mind" you experienced when your system was first installed? Do you still feel it?

Ask yourself these questions:

- ✓ Are you afraid to test your system for fear that the Police or Fire Department may show up at the door?
- ✓ Have you made phone service changes? Does your system still communicate to the Monitoring Center?
- ✓ Are you nervous about arming or disarming your system?
- ✓ When was the last time your smoke detectors were cleaned?
- ✓ Does that hallway motion detector still work?
- ✓ What happens when you lose power or phone service?
- ✓ Is "Bill Smith" still on your call list or authorized user list?
- ✓ **Will your system work properly when you need it most?**



For as little as \$139 one of our Service Representatives can do a complete test and inspection of your system and review your current authorized users list, call list, and response guidelines to ensure they are accurate\*. We will also be able to provide you with any refresher training on the use of your system that may be needed. Any needed repairs or recommended upgrades will be presented to you for your approval, as this work would be an additional expense.

Call today to schedule your "Peace of Mind Review" or to discuss adding this yearly service to your monitoring agreement for as little as \$139 a year, or \$11 per month in addition to your monitoring.

**Contact your local Service Dispatch Department to schedule your "Peace of Mind Review" today!**

**Portland Dispatch:** Phone: 503-281-1177 or 1-800-729-3925  
E-mail: [portlanddispatch@alliedfireandsecurity.com](mailto:portlanddispatch@alliedfireandsecurity.com)

**Seattle Dispatch:** Phone: 425-988-6500 or 1-888-333-3921  
E-mail: [seattledispatch@alliedfireandsecurity.com](mailto:seattledispatch@alliedfireandsecurity.com)

**Spokane Dispatch:** Phone: 509-624-3152 or 1-800-448-8338  
E-mail: [spokanedispatch@alliedfireandsecurity.com](mailto:spokanedispatch@alliedfireandsecurity.com)

\* System owner or other authorized user must be present to review and update Call List, User List and Response Procedures.

## Eco-friendly invoicing



Going green? We are too!

You can now register to receive your recurring monitoring invoices via e-mail. Save paper and postage with this eco-friendly invoicing option.

It's as easy as one, two, three. Simply e-mail us at [invoice@alliedfireandsecurity.com](mailto:invoice@alliedfireandsecurity.com) and include the following information, or fax the information to 509-624-6909:

- Customer Account # (if available)
- Customer Name
- Your Name (if different than above)
- Your Phone Number
- E-Mail Address

## Invoice questions?

Contact Accounts Receivable:

Phone: 509-624-3152  
Toll Free: 1-888-333-2632  
Fax: 509-321-8767

## Are you on Facebook & Twitter? So are we!

Allied Fire & Security has joined the social media frenzy! Become a fan on Facebook and follow us on Twitter to get the latest Allied news.

**Facebook:** [www.facebook.com/AlliedFandS](http://www.facebook.com/AlliedFandS)



**Twitter:** [www.twitter.com/AlliedSecurity](http://www.twitter.com/AlliedSecurity)



## Our offices will be closed on...

- ▶ Monday, July 5, for Independence Day
- ▶ Monday, Sept. 6, for Labor Day



# Who disarmed your alarm? Open/Close Logs can tell you!

Want to better manage your business by knowing when your building is opened and closed?

Sign up for Open/Close Logs through our monitoring center to record who is arming and disarming your system, and when.

Choose from several logging options to best suit your business' needs. Allied's monitoring center can even notify you if your business opens late!

Contact your local branch's Service Department to learn more about your options and to sign up for Open/Close Logs.

### Service Dispatch Departments:

Portland: 503-281-1177 or 1-800-729-3925

Seattle: 425-988-6500 or 1-888-333-3921

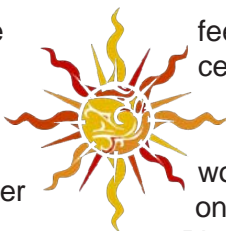
Spokane: 509-624-3152 or 1-800-448-8338



Photo courtesy of Honeywell

## Summer is here! Going on vacation?

Here are some tips to improve police response to your business or home when you are out of town:



1. Notify your monitoring center that you will be out of town and of any special instructions that we are to follow. If you're not sure which monitoring center to contact, call your local Allied branch.
2. Test your system about a week before you plan to leave. (Service may be needed.) Be sure to tell your monitoring center before you test your system.
3. If you have a "house sitter" or someone entering your home to

feed pets, water plants, etc., be certain they know how to use the alarm system (arm/disarm), that they have a password, and that they are listed on your authorized users list. Please call your monitoring center to add names or to make any other changes needed.

### Monitoring Center Phone Numbers

Portland Service Area  
 Alarm Center Inc: 1-800-752-2490  
 Alarm Central Station:  
 503-641-6761, 1-800-452-3555

Seattle Service Area  
 Alarm Center Inc: 1-800-752-2490  
 Alarm Central Station: 1-800-452-3555

Spokane Service Area  
 Alarm Center Inc:  
 509-624-3333, 1-800-252-8338

### Eastern Washington & Northern Idaho

425 W. Second Ave.  
 Spokane, WA 99201  
 Phone: 509-624-3152  
 Fax: 509-624-6909  
 Toll Free: 1-800-448-8338

### Western Washington

3051 East Valley Rd.  
 Renton, WA 98057  
 Phone: 425-988-6500  
 Fax: 425-988-6501  
 Toll Free: 1-888-333-3921

### Oregon & Southern Washington

530 NE Couch St.  
 Portland, OR 97232  
 Phone: 503-281-1177  
 Fax: 503-288-1539  
 Toll Free: 1-800-729-3925



## Tired of writing checks every month?

Sign up for AutoPay to securely pay your recurring monitoring invoices.

With a one-time enrollment, your monthly monitoring payment can be either sent directly from your financial institution to Allied, or charged directly to your credit card – on time, every month, safely, conveniently and automatically.

Print the AutoPay form online at [www.AlliedFireandSecurity.com](http://www.AlliedFireandSecurity.com), fill it out and send it in. Or call Accounts Receivable at 509-624-3152 or 1-888-333-2632.



## Keep your AutoPay information up to date

Has your credit card expired? Have you changed financial institutions? If you're on AutoPay, we need to know!

If you have a new card number, please complete and send in a new AutoPay form. The form is available online at [www.AlliedFireandSecurity.com](http://www.AlliedFireandSecurity.com) under Customer Resources, then Customer Forms.

Please call Accounts Receivable at 509-624-3152 or 1-888-333-2632 to update your credit card's expiration date.

