

Spring cleaning?

We can inspect & maintain your systems

We are all busy, and with the best intentions, we can neglect the testing and cleaning of systems.

Fire and/or security systems should be tested twice a year, and most businesses are required by their city's Fire Department to have annual fire alarm inspections.

Allied can professionally inspect and test your systems – another step toward reducing the most common causes of false alarms.

To schedule a service appointment to have your fire or security system tested, call your local branch's service department, or visit our Web site, www.AlliedFireandSecurity.com to schedule service online.

Or, sign up for Allied's Fire Alarm Service & Inspection Plan, that automatically places you on a schedule to annually inspect your commercial system. Contact your local branch's service department for more information.



Technician, Mike Parenteau, inspects a fire alarm panel. Preventative maintenance can help reduce false alarms and emergency service costs.

Duplicate key order forms now online

We've simplified ordering duplicate keys. For your convenience, Key Order Forms are now available for download online.

Download your form, fill it out and fax it in. You can order building keys, office furniture keys and even high security keys, such as MEDECO brand.

Your keys will be ready the next business day for pick-up at our Spokane branch or we'll ship them to you – your choice!

Are you in Seattle or Portland? Don't worry, we'll ship your keys to you too!

Our Spokane, WA lock shop is open Monday through Friday 7:30 a.m. to 5 p.m. If your requested key blanks are not in stock we will contact you to discuss options.

Visit www.AlliedFireandSecurity.com to download the forms. Questions? Please call the Spokane Lockshop at 509-624-3152 or 1-800-448-8338.



Eco-friendly invoicing



Going green? We are too!

You can now register to receive your recurring monitoring invoices via e-mail. Save paper and postage with this eco-friendly invoicing option.

It's as easy as one, two, three. Simply e-mail us at invoice@alliedfireandsecurity.com and include the following information, or fax the information to 509-624-6909:

- Customer Account # (if available)
- Customer Name
- Your Name (if different than above)
- Your Phone Number
- E-Mail Address



Did you remember to check the batteries in your smoke detectors when you changed your clocks? Don't forget!

Are you on Facebook & Twitter? So is Allied!

Allied Fire & Security has joined the social media frenzy! Become a fan on Facebook and follow us on Twitter to get the latest Allied news.

Facebook: <http://tinyurl.com/alliedfacebook>



Twitter: <http://twitter.com/AlliedSecurity>



Has your contact information changed?

Make sure we can reach you if your alarm is triggered by keeping your emergency Notification Call List updated with your current contact information.



If you'd like a copy of your current Call List, please contact your alarm center:

Spokane Service Area

Alarm Center Inc.:

509-624-3333 or 1-800-252-8338

Seattle Service Area

Alarm Center Inc.: 1-800-752-2490

Alarm Central Station:

1-800-452-3555

Portland Service Area

Alarm Center Inc.: 1-800-752-2490

Alarm Central Station:

503-641-6761 or 1-800-452-3555

Time and time again we find customers with Call Lists that contain outdated names and phone numbers.

To update your emergency Notification Call List, download and print the "Notification Call List Form" online at www.AlliedFireandSecurity.com. Under the Customer Resources menu, click on Customer Forms.

SPRING SPECIAL

**RE-KEY 2 LOCKS & GET THE 3RD
RE-KEYED FOR 50% OFF**

*Call your local service department today
with promo code REKEY3, or bring this coupon
to your local branch for inside service.*

Portland: 503-281-1177 Seattle: 425-988-6500 Spokane: 509-624-3152

Service must be requested & scheduled by 6/30/10.

Discount applies to regular service price for parts & labor.

Third re-key must be of equal or greater value. Two key copies included.

We're trading monitoring for referrals!

Our business relies on satisfied customers. In fact, most of our new customers come as a result of referrals from existing, satisfied customers.

We sincerely appreciate referrals and we'd like to reward you! For each referral that results in the sale of a monitored system, we will credit your account three free months of moni-

toring. Our new customer whom you referred will also receive three free months of monitoring.

Make sure your friends tell their salesperson that they were referred by an existing Allied customer – you!

Contact your local Allied branch for more information.



**No more worries about
missed deadlines or
writing & mailing checks!**

Sign up for AutoPay to securely pay your recurring monitoring invoices.

With a one-time enrollment, your monthly monitoring payment can be either sent directly from your financial institution to Allied, or charged directly to your credit card – on time, every month, safely, conveniently and automatically.

Print the AutoPay form online at www.AlliedFireandSecurity.com, fill it out and send it in. Or call Accounts Receivable at 509-624-3152 or 1-888-333-2632.

Making a payment?

Remit payments to Spokane:

Allied Fire & Security
425 W. 2nd Ave.
Spokane, WA 99201

Invoice questions?

Contact Accounts Receivable:

Phone: 509-624-3152
Toll Free: 1-888-333-2632
Fax: 509-321-8767

Our offices will be closed on...

- Monday, May 31,
for Memorial Day



Eastern Washington & Northern Idaho

425 W. Second Ave.
Spokane, WA 99201
Phone: 509-624-3152
Fax: 509-624-6909
Toll Free: 1-800-448-8338

Western Washington

3051 East Valley Rd.
Renton, WA 98057
Phone: 425-988-6500
Fax: 425-988-6501
Toll Free: 1-888-333-3921

Oregon & Southern Washington

530 NE Couch St.
Portland, OR 97232
Phone: 503-281-1177
Fax: 503-288-1539
Toll Free: 1-800-729-3925

